

Europe's multi-specialist in home healthcare services



Homecare: 54% of H1 2020-2021 revenues

Reimbursed:
Patient mobility and beds
Not reimbursed:
Patient comfort and well-being

Respiratory care 24% of H1 2020/21 rev.

Reimbursed oxygen therapy Non-invasive and invasive ventilation Sleep apnoea CPAP machine

Nutrition - Infusion
Diabetes - Stomatherapy
Wound healing
22% of H1 2020/21 rev.

Nutrition

Reimbursed enteral and parenteral care
Homecare infusion





A growing French market worth over €9 billionf



REGULATED

LPPR list (category I) €6.7bn in 2019

(source: CEPS 2020) up 5.0% between 2018 and 2019

Health insurance

HCH €110-120m

EHPAD care homes €500m (=) ARS

UNREGULATED

At the heart of home healthcare services





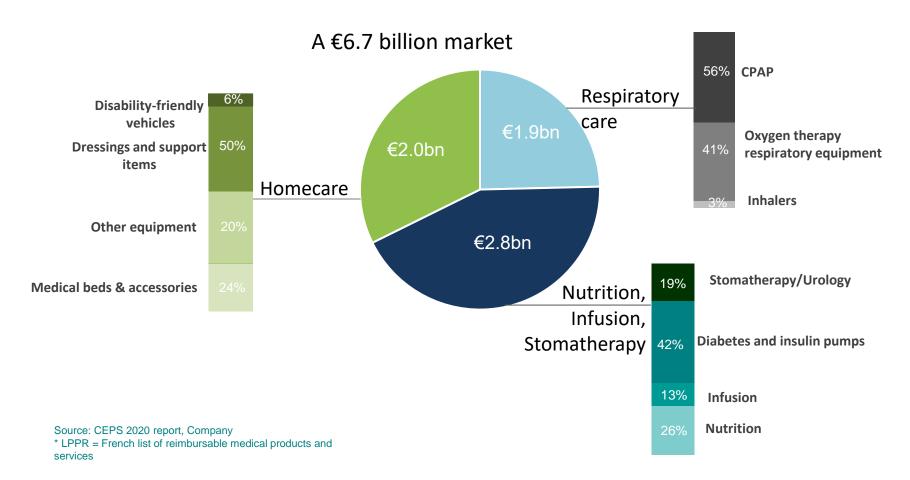
Comfort and well-being equipment and products market

€2.2 billion



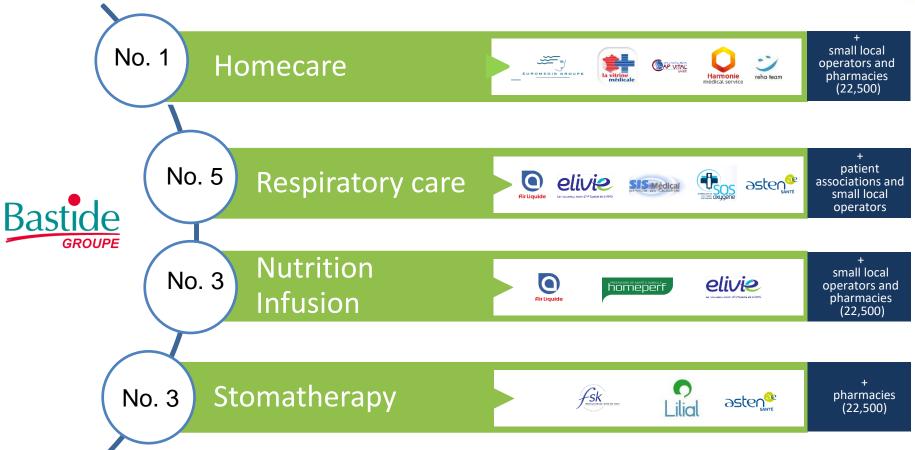
Breakdown of French LPPR* (category 1) market



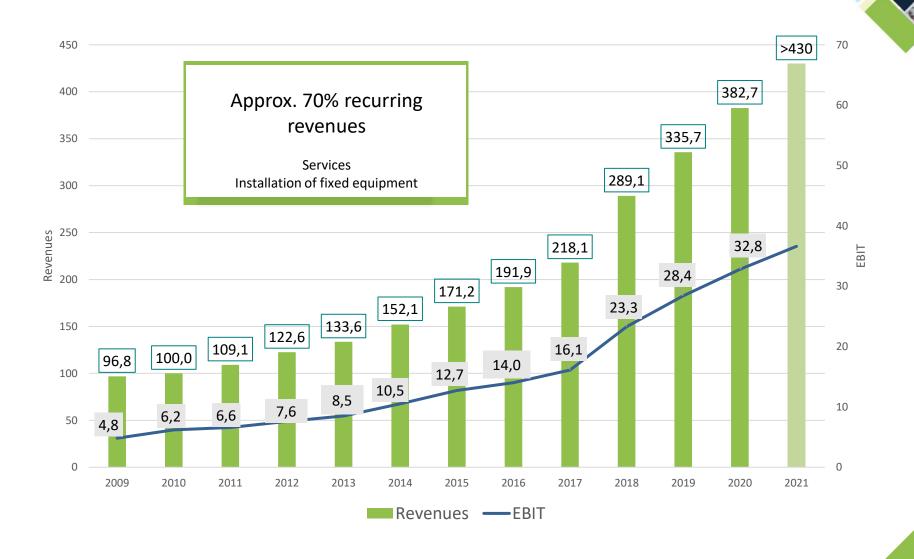


Leading positions in French market, still highly fragmented





A virtuous growth spiral





8 acquisitions completed since the start of the financial year, including 5 in France and 3 in Spain









CONSOLIDATION OF REGIONAL MARKET SHARE IN FRANCE

Business continues to be fuelled by COVID-19 situation

Homecare

- Recurring sales of essential consumables for patients
- Continued strong demand from healthcare institutions and development of consumables segment
- Continued high BtoC demand in stores (essential services) and online.
 Patients expected to return home (medical beds)

Services

 Recurring services for all chronic (CPAP, diabetes) and acute pathologies



- Acceptance of new patients with acute pathologies after early discharge from hospital
- Increase in oxygen therapy for care home patients

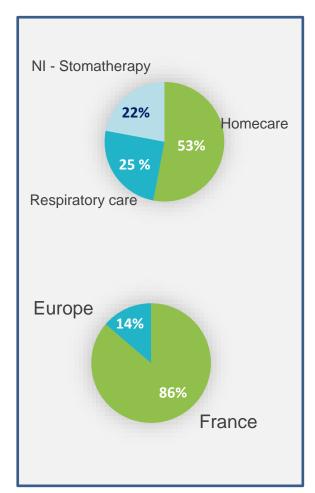


- Slight slowdown in GP prescriptions
- Decline in UK business (fall in O₂ consumption)

ONGOING BUSINESS DRIVER primarily in PPE (personal protective equipment)

Strong growth in 2020/21 9-month revenues





€000 - 9 months	2019/20	2020/21	Change
Revenues	266,851	332,830	+24.7%

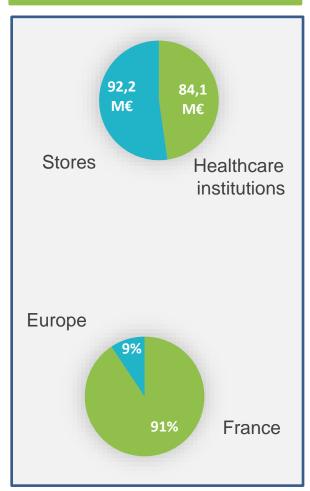
- **22.0%** like-for-like (LFL) growth
- Outstanding performance in Homecare boosted by PPE sales
 - Healthcare institutions: up 47.5% (up 44.5% LFL)
 - Stores/subsidiaries: up 30.9% (entirely LFL)
- Ongoing positive trend in services
 - Respiratory care: up 14.7% (including 9.1% LFL growth despite UK price reductions)
 - NIS: up 9.7% including 7.7% LFL growth



Homecare: Business fuelled by health situation



€176.3m (up 38.3% including 37.0% LFL growth)



STORES/E-COMMERCE

- Excellent performance: up 30.9% (entirely LFL)
- Performance driven by ecommerce, which accounted for 22% of revenues
- Sustained business in stores, which remained open in November (essential services)

HEALTHCARE INSTITUTIONS

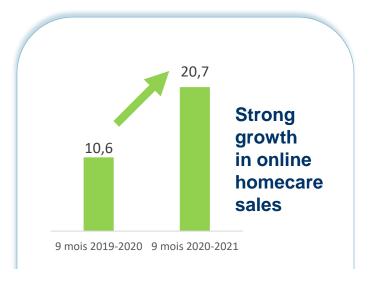
- Huge demand from clients (care homes) given the health situation
- Acquisition of new customers thanks to our capacity to respond quickly to demand
- Expansion of consumables business segment (market share gains)
- Strong growth in Belgium and Switzerland (up 15% LFL)

Homecare: New e-commerce dimension



- Number of visits: €1.6 million in H1
- A vastly strengthened customer base:

260,000 customers

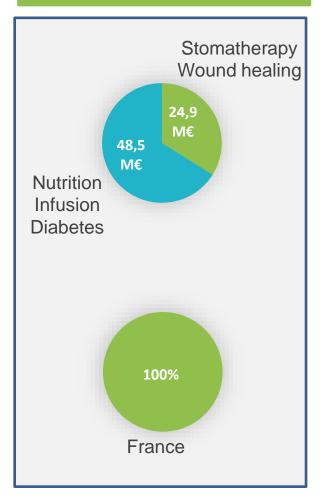




Nutrition – Infusion - Stomatherapy (NIS)



€73.4m (up 9.7% including 7.7% LFL growth)



Nutrition - Infusion

- €48.5m: up 13.6% including 10.8% LFL growth
- Positive trend spanning almost all business lines
- Excellent performance by Experf subsidiary (up 22%), confirming the potential identified at the time of its acquisition

Stomatherapy - Wound healing

- €24.9m: up 2.8% (entirely LFL)
- Gradual return to growth after the price impact (down 10%) recorded the previous year

Respiratory care: Strong momentum in France New contracts in the UK



€83.2m (up 14.7% including 9.1% LFL growth)



France

- Continued development and increasing number of patients monitored
- Successful development initiatives
- Robust growth in France (up 12.3%, including 11.1% LFL growth)

Europe

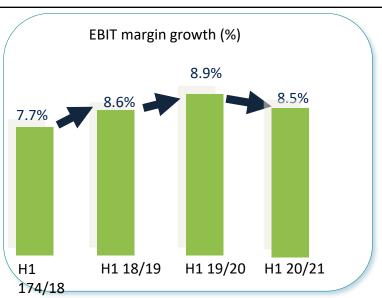
- Slight increase in UK revenues (3%) to €25.3m
 - Price reduction impact
 - Offset by Q2 integration of new NW region (6 months)
- Launch of operations in Spain (€3.9m), mainly based on the sale of respiratory medical equipment



Half-year income statement : EBIT growth

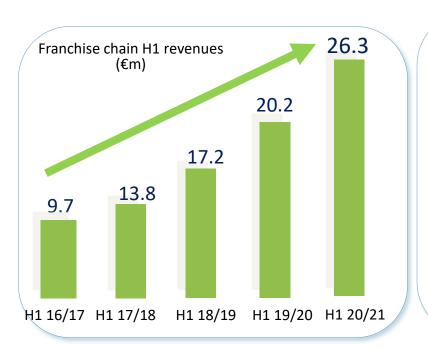
€000	H1 2019/20	H1 2020/21	Change
Revenues	176,642	221,667	+25.4%
Gross margin	65.9%	61.8%	
EBITDA	38,634	43,567	+ 12.8%
EBITDA margin	21.9%	19.7%	
EBIT	15,699	18,768	+ 19.5%
EBIT margin	8.9%	8.5%	





Homecare: the target of 100 franchises will be reached in 2021

- 9 new franchises (net) in 2020/21: openings in Cluses, Lorient, Paris 14 et Dieppe, Antony, Villemomble, Laon, Fort de France, Morlaix
- 100 franchises at 30/06/2021 in line with the ultimate target to reach 120-150 franchises



Contribution to Group consolidated financial statements

- Revenues: €8,9m incl. equipment resale, royalties and franchise fees
- **■** EBIT: €0.2 m
- Minimal dilutive effect on EBIT margin
- Low capital intensity

EBIT margin analysis





- Improved performance in France/Belgium/Switzerland/Spain
 - Volume effect (strong growth)/better absorption of expenses
 - Tight control of PPE margins
- Lower UK contribution due to the introduction of new operating contracts (price reductions)

Focus on Baywater development (UK)



Background

- 3 regions gained under 7-year contracts: North West (new), West Midlands and Yorkshire
- Wales: 1 region covered until June 2022 (tender planned for 2022)
- London (uncovered): tender process underway (April)
- Upcoming calls for tenders for the last two uncovered regions (East of England/South West), in 2021 and 2023 under the current schedule



New ROI cycle

- 7-year contracts, extendible to 10 years (visibility)
- Lower margin on start-up (direct impact of price reductions)
- Indexed price increases from year N+2
- Cost optimisation throughout contract term
 - Negotiation of better purchasing conditions (oxygen/concentrators)
 - Depreciation of equipment
 - Centralisation of structural costs
- Development of related businesses
 - LTC services at healthcare institutions

TARGETING GRADUAL MARGIN GROWTH OVER SEVERAL YEARS

Half-year income statement (2/2)

En K€	H1 19/20	H1 20/21	VAR
EBIT	15,699	18,768	+19.5%
Other non-current net charges	(1,659)	(4,901)	
Operating profit	14,040	13,867	-1.2%
Cost of debt	(4,139)	(4,415)	_
Other financial income and expenses	(651)	(345)	
Income tax	(2,731)	(2,875)	
Net income from continuing operations	6,533	6,253	-4.3%
Net income from discontinued operations	-	-	
Net income	6,533	6,253	-4.3%
Net income Group share	6,117	5,733	-6.3%



- €2.1m costs relating to contract renewal and new contracts in the UK
- €2.8m restructuring costs and other expenses

Change in financial expenses in line with gross debt

H1 2020-2021 Cash flow statement

€000	H1 19-20	H1 20-21
Free cash flow	39,241	38,908
Taxes paid	(3,092)	(3,383)
Change in working capital	(9,689)	(1,850)
Cash flow from operating activities	26,460	33,675
Cash flow from investing activities	(7,815)	(14,868)
Impact of acquisitions	(19,966)	(24,989)
Cash flow after investing activities	(1,321)	(6,182)
Capital increase	362	-
Sale/(purchase) of treasury shares	205	(587)
Change in borrowings	21,574	22,081
Payment of lease liabilities (IFRS 16)	(7,091)	(6,946)
Dividends	(16)	(2,027)
Net interest expense	(3,937)	(4,447)
Change in cash and cash equivalents	10,065	2,832



Free cash flow virtually stable

Tight control of working capital, including a sharp reduction in PPE inventories

Acquisition payments (€7.6m), earnouts (€2.6m) and minority buyouts (€4.6m)

Capex included an additional €3m investment related to the launch of North West operations (UK)

New borrowings

Balance sheet at 31 December 2020

ASSETS (€m)	Juin. 2020	Dec. 2020	EQUITY & LIABILITIES (€m)	June. 2020	Dec 2020
Goodwill	150.3	151,6	Shareholders' equity	79.6	77.9
Right-of-use lease assets (IFRS 16)	59.8	85,2	Current and non-current lease liabilities (IFRS 16)	60.2	86.1
Other non-current assets	124.0	131,3	Other non-current liabilities	5.5	7.8
Current assets (including inventories)	136.5	144,8	Other current liabilities	114.6	120.2
Cash and cash equivalents	35.4	36,6	Current and non-current borrowings	246.1	267.5
TOTAL ASSETS	506.0	559,5	TOTAL EQUITY & LIABILITIES	506.0	559.5

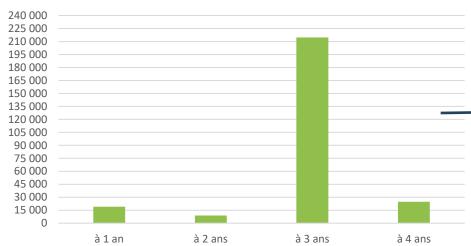
- Net borrowings: €230.9m (excluding earnouts and lease liabilities)
- Earnouts payable: €7.4m
- "Net borrowings/annualised EBITDA*" ratio slightly below 3.0, in compliance with bank covenants

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Debt structure under control







No major instalments for 3 years

Cash and cash equivalents at 31/12/2020

€36.6m

Incl. EuroPP: €49.6m

Average interest rate on borrowings: 3.1%

Covenant:
Net debt/pro forma EBITDA < 3.5
(1 overshoot permitted to 4)



Update on current situation and regulatory changes



Upcoming mandatory certification for homecare providers (not before 2022) Homecare No material issues pending Discussions underway on CPAP price revision Respiratory care (sleep apnoea) Perfadom **Nutrition-Infusion** (planned revision of a few lines Stomatherapy without significant impact)

No material impact on the current financial year

Continued value-creation strategy



Further development of services (NIS/Respiratory)

- Development of existing acute pathology services: e.g. infusion
- Launch of services in Belgium, Spain and Switzerland
- Geographical expansion in the UK (North West impact London region call for tenders in progress)
- Small-scale acquisitions (France and neighbouring countries)

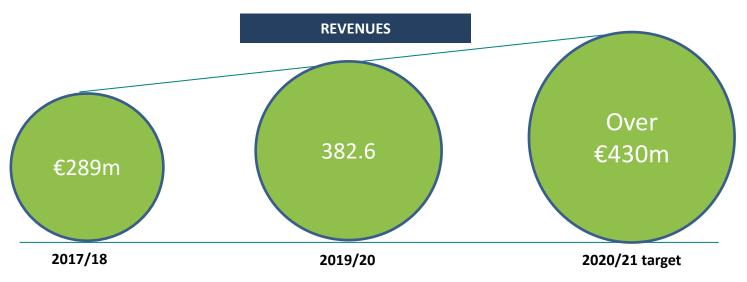
Consolidate market share gains in the Homecare segment

- Consolidate growth momentum in healthcare institutions in France, Belgium and Switzerland
- Capitalise on our growing reputation (particularly in e-commerce)
- Continued development of franchises

Clear financial targets

- Continue to optimise margins by absorbing potential price reductions
- Gradual improvement in UK margins (economies of scale and productivity gains)
- Increase free cash flow (focus on capex)

2020/21 targets



excluding new acquisitions

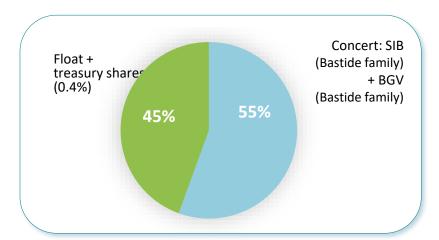
Good visibility on growth

2020/21 EBIT margin target: 8.5% (including the evolution of the product mix and the lower margin in the United Kingdom)



Capital structure and market data





Number of shares: 7,344,828

Eurolist B since late January 2017

Capitalisation at 26/05/2021: €366m

Indexes: CAC HEALTH CARE -

CAC MID & SMALL- CAC SMALL - PEA-PME 150







